

NAME:	EMAIL:
COMPANY NAME:	PHONE:

Are you migrating from Sfb or MSFT Teams PSTN? We just have a few more questions:

MIGRATING FROM SKYPE FOR BUSINESS (SFB)? (Lync 2013 Skype 2015 Hybrid is SFB Enterprise Voice)

On-Prem or Cloud?	
PSTN services?	

MIGRATING FROM EXISTING TEAMS PSTN?

Is your PSTN via MSFT?	
Via another Direct Routing provider?	
Via on-prem SBC's?	
What coexistence mode is being used?	

IF NEITHER OF THE ABOVE:

How is PSTN provided today?	
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AD ON-PREM OR CLOUD?

DirSync? One-way or bi-directional? Azure AD connect?	
On-premises Active Directory is authoritative then synchronized to Azure AD?	
Does AD populate the #'s into 0365	
Shared SIP address space enabled?	
Multi-forest hybrid scenario?	
Federation Requirements?	

We offer 1) the below guidance regarding migrations, 2) additional tools & documentation ([Teams Adoption Guide](#), [Customer Success Kit](#), and [Training Resources](#)) **for your migration.**

If your organization is currently using Skype for Business your complete transition to Teams might take some time. However, you can begin realizing the value of Teams immediately, by enabling your users to use Teams alongside Skype for Business during the upgrade. We will make Coexistence mode recommendations to optimize your Direct Routing services, we also recommend you review the [coexistence](#) & [journey from Sfb to Teams](#) documentation to best understand how these settings will affect your organization and users. **Your Tenant(s) and User(s) being set to TEAMS ONLY mode as soon as possible will simplify your implementation, maximize Teams features, and optimize the user experience.**

To formally prepare your organization for its journey to Teams, you need to understand the upgrade scenarios that will let your organization fully embrace Microsoft Teams & IntelPeer Hosted Direct Routing as your sole communications and collaboration solution. To help familiarize your organization with the various modes, concepts, and terminology relevant to upgrading from Skype for Business to Teams see [Microsoft Teams and Skype for Business coexistence and interoperability](#).

Skype for Business Online will be retired on July 31, 2021, after which it will no longer be accessible or supported.